**ST GEORGES SURGERY SURVEY RESULTS 2013**

**100 Surveys provided 63 returned but not all questions answered.**

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| **Q1. How easy do you find it to access the building at your GP surgery?****Very easy 54 = 85%****Easy 7 = 11%****Difficult 2 = 3%** |
| **Q2. Are you aware there is a room where you can speak to a member of staff in private?****Yes 46 = 73%****No 17 = 27%** |
| **Q3. How helpful do you find the Receptionists at your GP Surgery?****Very helpful 55 = 87%****Helpful 8 = 13%****Not very helpful** |
| **Q4. How do you normally book appointments to see a doctor or nurse?****In Person 5 = 8%****By phone 58 = 92%****By Fax machine** |
| **Q5. In the past 6 months, have you tried to see a doctor fairly quickly?, i.e. the same day or in the next 2 weekdays the surgery was open****Yes 46 = 73%****No 17 = 27%** |
| **Q6. In the past 6 months have you tried to book ahead for an appointment with a doctor? i.e. more than 2 full weekdays in advance.****Yes 40 = 66%****No 20 = 33%** |
| **Q7. Have you ever had to wait more than 15 minutes past your appointment time?****Yes 20 = %****No 41 = 65%** |
| **Q8. Would you like your surgery to open at additional times?****Yes 28 = 44%****No 30 = 67%** |
| **Q9. Which one of the following additional times would you most like your surgery to be open?****Before 8am 5 = 18%****On a Saturday 22 = 81%****On a Sunday**  |
| **Comments:****Thank you****Might be helpful sometimes to be open on a Saturday****To tell you the truth, I like things the way they are.****It feels a long time until Monday morning if illness starts Friday evening.** |

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