PPG MEETING 15.4.15

PRESENT

Keith Boothman, Christine Boothman, Brian Todd, Sandra Finney, Glenys Whalley,

June Barrett, Trish Campbell

APOLOGIES

Margaret Baines, Elaine Hartshorne, Sue Elwood

Minutes of last meeting read and agreed correct.

Brian said that he had contacted the council and been informed that the entrance road to the surgery was part of the surgery and responsibility for road surface and lights lies with the surgery. June said Margaret had been speaking to the council about this.

Brian suggested that the surgery inform Synexus that they will not co-operate with trials unless full expenses are paid ie travel, parking etc.

Book fund – there is now £519 in the book fund.

Family and friends test – this is still ongoing every month. We have had 112 replies in March, 94 were extremely likely to recommend the surgery to family and friends.

Keith reported what had been discussed at the CQC meeting at Barbara Castle Way on 16 March which he attended.

Care.data is on hold until after the general election.

Acute visiting service will be reported on at the next CQC meeting.

Beez cards are now available to anyone who lives outside the borough but is registered with a BwD GP or working in the borough.

Good practice suggests that texts are sent to remind patients they have an appointment. This is already being looked into by Margaret.

Pre-bookable appointments and on the day appointments. It was reported that Little Harwood Health Centre have 2/3 of appointments pre-bookable and 1/3 on the day and Bangor Street have 2 hours without appointments on Tuesday and Friday each week.

All practices will have to have a PPG group according to the GP contract.

It was suggested a Practice Nurse attend a PPG meeting.

Hearing aid services were discussed.

Next meeting to be held on Wednesday 20 May at 2.30 pm.