Minutes of Patient Participation Group Meeting held on

Wednesday 11th March 2015

Present:

Keith Boothman (Chair), Christine Boothman, Brian Todd, Susan Elwood, Margaret Baines and June Barrett

Apologies:

Elaine Hartshorne and Trish Campbell

Minutes of the last meeting were read and agreed.

Matters Arising:

None

Book Fund:

Money now raised is £500.50p

Family and Friends Test:

JB told the group that during the month of February there had been 58 responses to the test with 51 stating they were extremely likely to recommend us to their family and friends, 6 stated likely and 1 was indifferent.

Achieving Self Care:

Unfortunately Becky could not attend the meeting but had given JB an evaluation of the service. This will be sent with the minutes.

Any Other Business:

BT commented on the amount of cars that park on the entrance to the surgery (Gilles Street), making it difficult to manoeuvre around on occasions.

BT asked who was responsible for the road and was told that it was the council’s responsibility and MAB had on numerous occasions contacted them regarding the lights. He stated that he would make his own enquiries.

BT had received a letter from Synexus asking if he wished to participate in a trial. He commented that the writing was extremely small and could it be enlarged for those with eye problems e.g. the partially sighted and elderly. He also stated that it should not be expected for those who wish to take part to have to pay to make the visit.

Date and Time of Next Meeting: Wednesday 15th April 2015 at 2.30pm