**OVER THE COUNTER – CLINICAL NEED POLICY**

Patients that wish to complain can contact the information given below:

Clinical Commissioning Group Customer Care Team

Jubilee House, Lancashire Business Park, Leyland, PR26 6TR

Freephone: 0800 032 2424 Telephone: 01772 777952

Email: mlcsu.customercarelancashire@nhs.net